"VISIT BEAUTIFUL LAKE BRONSON and LAKE BRONSON STATE PARK" NORTHERN MINNESOTA'S FINEST RECREATION CENTER

THE CITY OF LAKE BRONSON

PO BOX 70 LAKE BRONSON, MINNESOTA-56734 (218) 754-2710

WATER & SEWER RATES:

Rates are set by the City Council and are evaluated at least once a year.

APPLICATION FOR SERVICES REQUIRED:

All new accounts must complete and sign an application for water and sewer services.

CONNECTION FEE:

A \$50.00 non-refundable connection fee is required and must be paid for all new accounts.

WATER METERS:

All users must have a water meter installed and approved by the City before service will be turned on. The user will be responsible if they have a contractor turn the water on without City approval. Anyone in violation will be prosecuted for theft of services. There can only be one connection per curb stop.

WATER METER CARE:

It is the responsibility of the user to keep the water meter and outside reading clear so that the meter can be inspected or repaired at any time. This means keeping all obstacles out of the way. Animals should be tied up so that they cannot contact the meter reader.

WATER METER REPAIR:

The City will be responsible for water meter repair except for negligence on part of the user. Any water meter or outside reader, which has been broken, frozen, painted over, etc. will be the responsibility of the user. A charge for labor and parts will be billed to the user.

WATER METER READINGS:

Water meters will be read at the end of the month. Readings may sometimes be estimated if they cannot be read due to maintenance issues such as water leaks, plugged sewer lines, illness, etc.

WATER RESPONSIBILTY:

The City is only responsible for its water lines which run to the curb stops and also for the meters and their attached parts (meter, manifold, and nuts). The user is responsible for the water lines which run from the curb stop into their home or business.

SEWER RESPONSIBILITY:

The City is only responsible for its sewer lines which run to the user's property line. The user is responsible for the sewer line which runs from the property line into their home or business. The City will hire a contractor to repair lines which the City is responsible for. If there is a problem with the line from the user's property line into the user's home or business, the user will be responsible for their own repairs that need to be made. Users should have insurance to cover damages if the sewer should back up in their basement. The City is not responsible if a sewer main should plug creating user problems.

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WATER LEAKS:

If there appears to be a water leak at the curb stop the City will hire a contractor to repair the leak. If there appears to be a water leak in the water meter or it's attached parts (manifold and nuts) the city will repair or replace the meter. The user billing may be adjusted so that the user is not charged for the water that was used due to a leak on the City's part. Any leak from the water line which runs from the curb stop into the user's home or business is the responsibility of the user. Water that is used because of leaks on the user's side will be billed according to the meter reading.

BILLING:

As long as the water is turned on the user will be charged the minimum amount even if no water is used. The only time the user will not be charged for water is if the user has requested to have the water shut off by the City and there is not a balance due. There will be a \$30.00 charge for turning water on for existing accounts. Water will only be turned on after making arrangements with the maintenance worker for a scheduled time during normal working hours.

WATER & SEWER BILLS:

Water and sewer bills are due by the 20th of each month. The customer may either pay their bill by USPS mail or by dropping them in the mail slot at the Community Center building. An account that has had two (2) check payments returned within a 12 month period will be required to make all future payments by cash or a money order. If the City has not received your payment by the 20th of the month, a late fee of \$5.00 will appear on the next month's billing statement. No checks will be accepted from banks outside of the United States. A charge of \$30.00 will be assessed on any returned checks for non-sufficient funds. The City of Lake Bronson does not accept post dated checks on any account.

DELINQUENT ACCOUNTS:

Accounts will be considered delinquent if there is a past due balance or no payment on account for thirty (30) calendar days. Users will be sent one (1) letter informing them that their account is delinquent and showing the total amount that is due, that needs to be paid, in full, within twenty (20) calendar days to avoid having their water shut off. If the maintenance person has go to the customers home to put the final shut off notice on the customers door, there will be a \$10.00 charge reflected on the customers next water bill. No service will be reconnected until after a 24 hour wait from the time the water was shut off and the bill is paid in full and a reconnect fee of \$30.00 is paid. If you were on the shut-off list and the bank returns your check, your water will be shut off the day that the check is returned. You will need to pay the total amount due on your account plus the returned check fee (\$30) plus the reconnect fee (\$30) in CASH before your water will be turned back on. User will be invited to appear before the City Council to explain reason for non-payment and to make arrangements to settle the account.

HOMEOWNERS WITH RENTAL PROPERTIES:

Any homeowner who owns rental property in the City of Lake Bronson will be responsible for any and all unpaid water and sewer bills accumulated by their renters.

RESPONSIBILTIES WHEN MOVING:

When you vacate or plan to vacate a house you must notify the City in writing so that the meter can be read and the water can be shut off. If you do not notify the City in writing you will be responsible for any water that is used at that property. If you leave any bills unpaid and should request service at a later date, you will need to pay the old bill in full plus the required connection fee before any service will be provided.